



राष्ट्रीय प्रौद्योगिकी संस्थान, राउरकेला
National Institute of Technology, Rourkela

No. NITR/RG/2023/M/FA/0373

Date: 29.05.2023

CIRCULAR

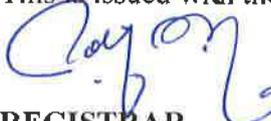
It is for the information of all concerned that our Institute has been on-boarded with the Jeevan Praman Portal for receiving the Digital Life Certificate. Pensioners and family pensioners may submit their life certificates digitally using the Jeevan Pramaan Face Application or any biometric authenticating computer/device or visit the nearest bank, post office or Janaseva Kendra, where the digital life certificate issue facility is available.

For using the above facility, the following details are required to be filled in:-

- ✓ Full name: as per Aadhar card.
- ✓ Type of Pension: '**Service**' for Retired Employees and '**Family**' for Family Pensioners.
- ✓ Sanctioning Authority: **National Institute of Technology Rourkela.**
- ✓ Disbursing Agency: **National Institute of Technology Rourkela.**
- ✓ Agency: **National Institute of Technology Rourkela.**
- ✓ PPO no: **Pensioner Code** (Unique Code already allotted to all pensioners and family pensioners).
- ✓ Account number: **Pension bank account number.**
- ✓ Re-Employed: Yes/No.
- ✓ Re-Marriage: Yes/No.

For any queries regarding the digital life certificate, Ph. no. 0661-2462044 (Board of Trustees, Pension Section, Finance & Accounts Office) can be contacted.

This is issued with the approval of the competent authority.


REGISTRAR

29/5/2023

Encl: Jeevan Pramaan User-Manual for Windows and Jeevan Praman Face app User-Manual for Android Mobile Phone

Copy to:

1. All employees by a group mail
2. All retired employees
3. AR (ES-I/ES-II/F&A)
4. PIC (OAC) for uploading on the portal
5. PS to Director

JEEVANPRAMAAN USER-MANUAL

For Windows

(Version 3.5)

Sept 2018

National Informatics Centre
Ministry of Electronics and Information Technology
A-Block, C.G.O Complex
New Delhi 110003
e-mail – jeevanpramaan@gov.in

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Introduction

Jeevan Pramaan is a biometric enabled Aadhaar-based Digital Life Certificate (DLC) for pensioners. It uses the Aadhaar platform for online biometric-authentication. Using JeevanPramaan a pensioner need not present himself/herself personally before the Pension Disbursing Officer to obtain a Life Certificate. The DLC is stored online & can be accessed by the Pension Disbursing Agency as and when required by them, thus doing away with the requirement of a pensioner having to submit a physical Life Certificate.

JeevanPramaan client application captures basic data of the pensioner which has to be provided by the pensioner like aadhaar number/Virtual ID , mobile number, name, pension related information viz. PPO No., Pension Sanctioning Authority, Bank Details etc. On successful biometric-authentication by UIDAI, JeevanPramaan i.e Digital Life Certificate with a unique Id known as Pramaan Id is generated. The DLC thus generated is available online to the pensioner as well as the pension disbursing authority.

1. About JeevanPramaan ver 3.0

JeevanPramaan versions prior to 3.0, are for 'public biometric devices'. UIDAI has decided to discontinue the use of "public biometric devices" and it will only allow **Registered Biometric Devices** for Aadhaar enabled Authentication. A biometric device which is registered with UIDAI is termed as a Registered Device. To convert a 'public biometric device' to a Registered device a software called "**Registered Device service**" (here-after referred to as *RD service*) is required. Version 3.0 of Jeevan Pramaan provides support for the 'RD service framework' only.

Note : Versions prior to 3.0 have been withdrawn

2. Pre-requisites for pensioners

1. The pensioner must have Aadhaar number
2. The pensioner must have existing mobile number
3. Registration of the Aadhaar number with Pension disbursing Agency (bank etc). This is required by the Pension Disbursing Agency for processing of pension.

3. System requirements

1. Operating System - Windows 7 onwards
2. Microsoft .Net Framework version 4 - Full (or) Higher
3. STQC certified **Registered Biometric device** is required. List is available on JeevanPramaan portal as well as in Appendix B.
4. *RD Service* of the biometric device should be installed on the system.(See section - Installation of RD Service)

5. Internet connection is required to communicate with Jeevan Pramaan Server

4. What's new in version 3.5

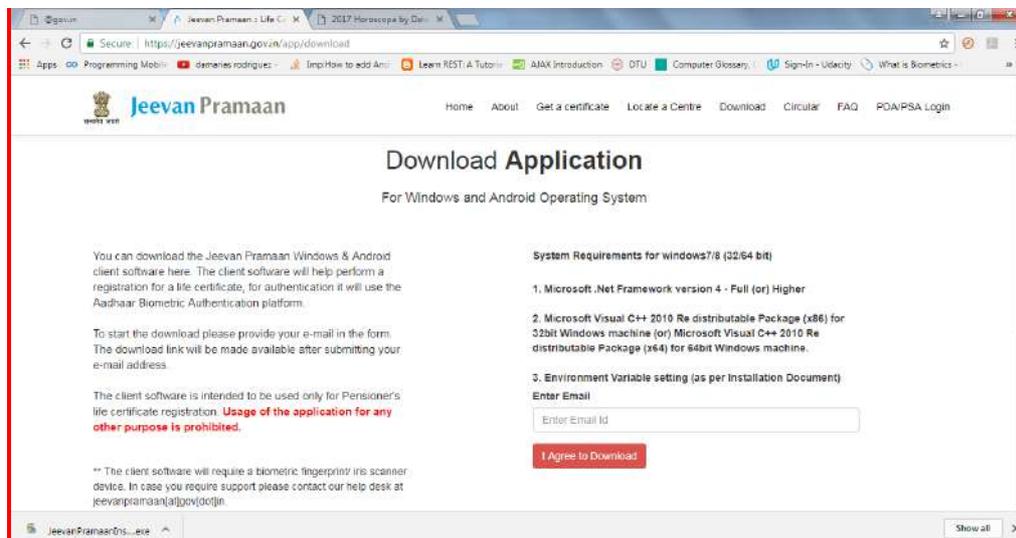
The user i.e operator or pensioner can provide Virtual ID in case he/she does not want to provide his/her Aadhaar number to generate the JeevanPramaan. Virtual ID is a temporary 16 digit number which can be used by the citizen and can be obtained from Unique Identification Authority of India (UIDAI) To know more about Virtual Id visit UIDAI website.

5. JeevanPramaan Installation Procedure

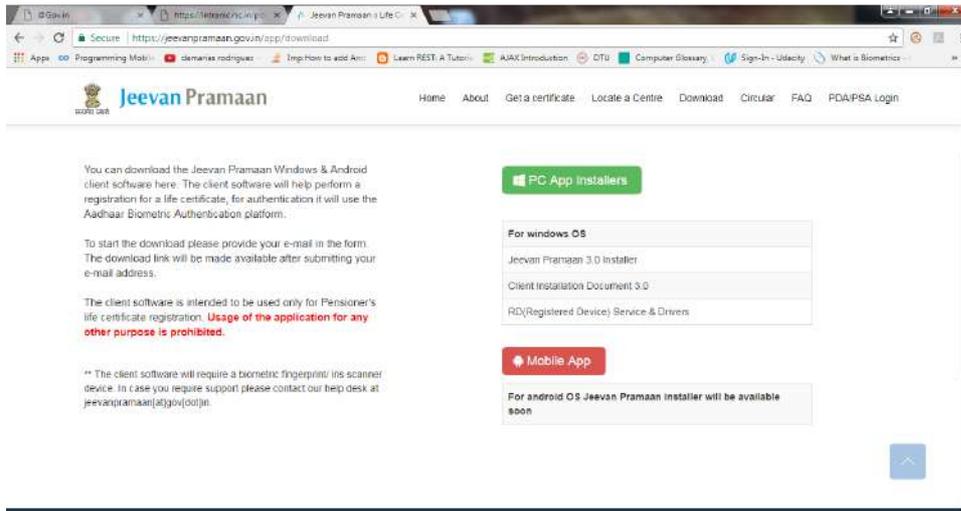
Please make sure that the System Requirements (See Section 3) are fulfilled before proceeding to install the **Jeevan Pramaan** Application.

Step 1 - Download Jeevan Pramaan software

- 1) Go to Jeevan Pramaan portal <https://jeevanpramaan.gov.in>.
- 2) Click on **Download** link (<https://jeevanpramaan.gov.in/app/download>)
- 3) Provide your valid Email Id and Click on "I Agree to download" button.



4. Click on 'Jeevan Pramaan 3.0 Installer' under 'PC Installer' to download the application



Step 2 - Install Jeevan Pramaan Application

1. Right click on “**JeevanPramaanInstaller.exe**” and select “**Run as Administrator**”
2. In the final Screen click finish. This will launch the Jeevan Pramaan application.
3. Also a shortcut would be placed on your Desktop and in Start Menu.



Step 3 - Running the Jeevan Pramaan Application

Please note that before installing JeevanPramaan ensure that RD service is installed and running.

1. Plug in your biometric device to the system and wait for a few minutes(2-5 minutes) for device updation. '*Device Updated*' or '*Device Ready*' notification message shall appear.
2. Run JeevanPramaan application by Double Clicking on JeevanPramaan shortcut (which exists on Desktop). Following screen will appear. You may get '*Client not Registered*' Message. Click on Ok.

V3.5 Pensioners Life Certificate system Windows 7 .Net:4.0.30319.42000

JEEVAN PRAMAAN - Pensioners life certificate English

Operator Authentication

Aadhaar Virtual ID

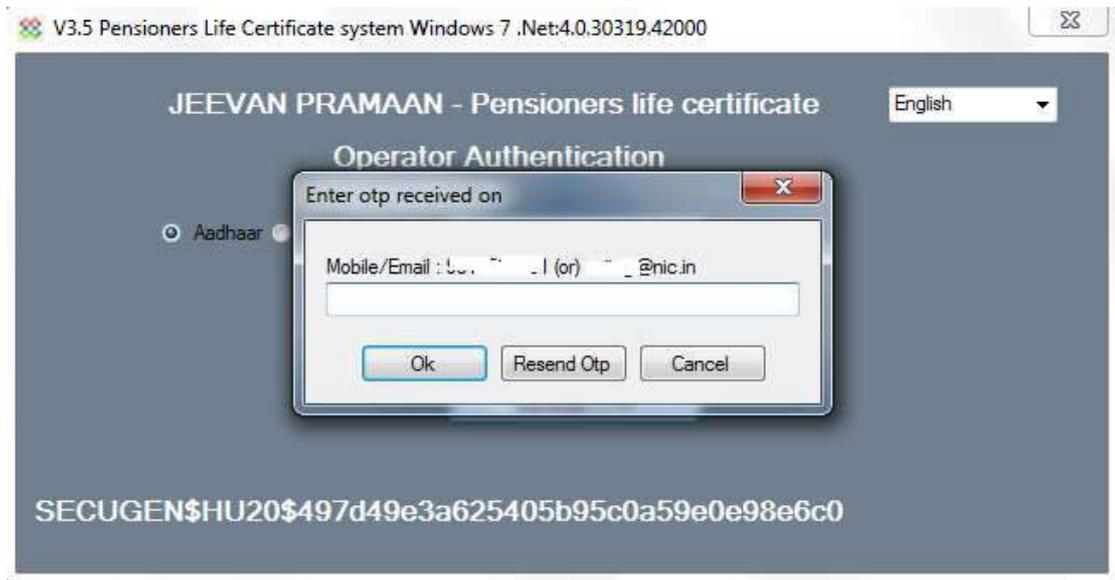
Mobile

Email

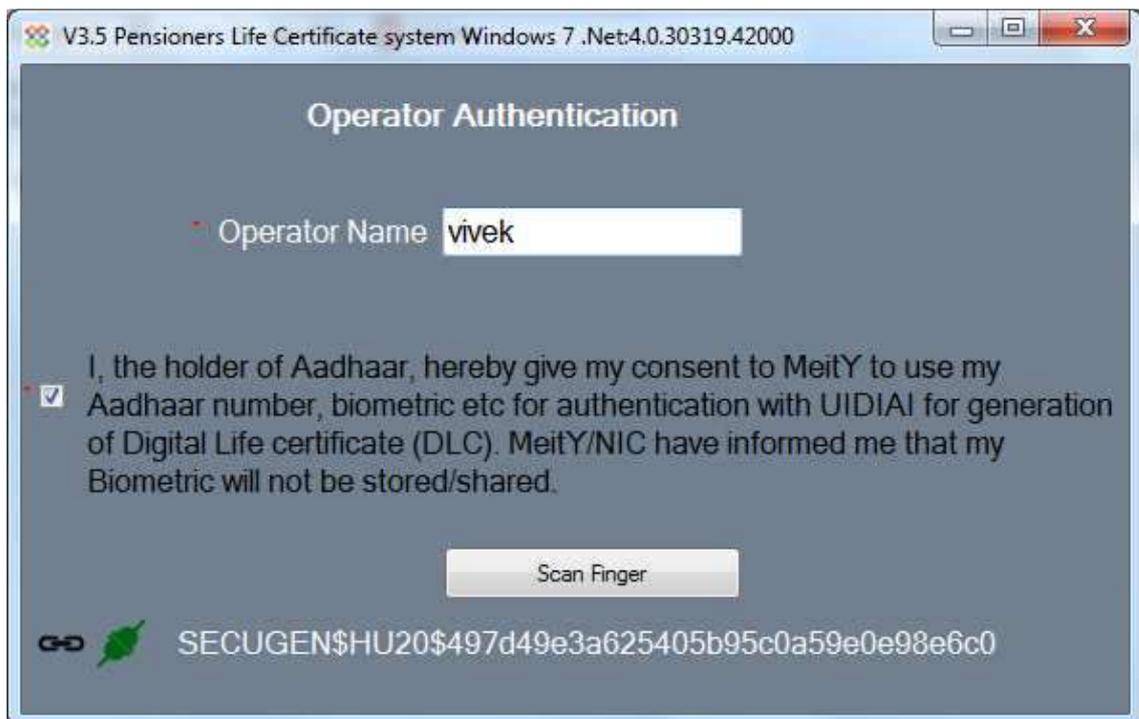
Generate OTP

SECUGEN\$HU20\$497d49e3a625405b95c0a59e0e98e6c0

3. Enter and Aadhaar number or Virtual ID. Fill in your Mobile Number, email ID and click on *Generate OTP* (Kindly give correct mobile number and emailID as One Time Password will be sent to this Mobile Number and e-mailId) You will receive the *One Time Password* on mobile number as well as e-mailId you have mentioned above. On clicking '*Generate OTP*' below shown screen is presented



4. Enter the OTP and click OK (In case OTP is not received on the mobile number, click on 'Resend Otp' shall be re-sent)
5. On entering the correct OTP, Operator Authentication screen shall be presented.



6. Provide Name and Email ID, and check the check-box provided and click 'Submit'
7. Scan Finger/Iris depending on the attached biometric device

8. On successful Aadhaar Authentication, 'Client Registration Successful' message appears as shown below. Click on OK.



9. On Clicking OK, the application will close and restart and application is ready for JeevanPramaan generation.
10. Now you will be presented with the Pensioner Authentication Screen.

Pensioner Authentication and Certificate Generation.

1. Once in Pensioner Authentication Screen, either provide the Aadhaar number or Virtual ID of the **Pensioner**.
2. Provide the Mobile number and e-mail ID. E-mail Id is not mandatory. (PI note the One Time Password i.e OTP shall be sent to the mobile no. and e-mail-id provided)



3. The Pensioner will receive the OTP on the mobile number given in Step 1 above.
4. Enter the OTP and click OK. (See Screen Shot below)



5. On entering the correct OTP, you will be presented with following screen.

V3.5 Pensioners Life Certificate system Windows 7 .Net:4.0.30319.42000

• Pensioner Name

• Type of Pension

• Sanctioning Authority

• Disbursing Agency

• Agency

• PPO Number

• Account Number(Pension)

Is Re Employed? Yes No

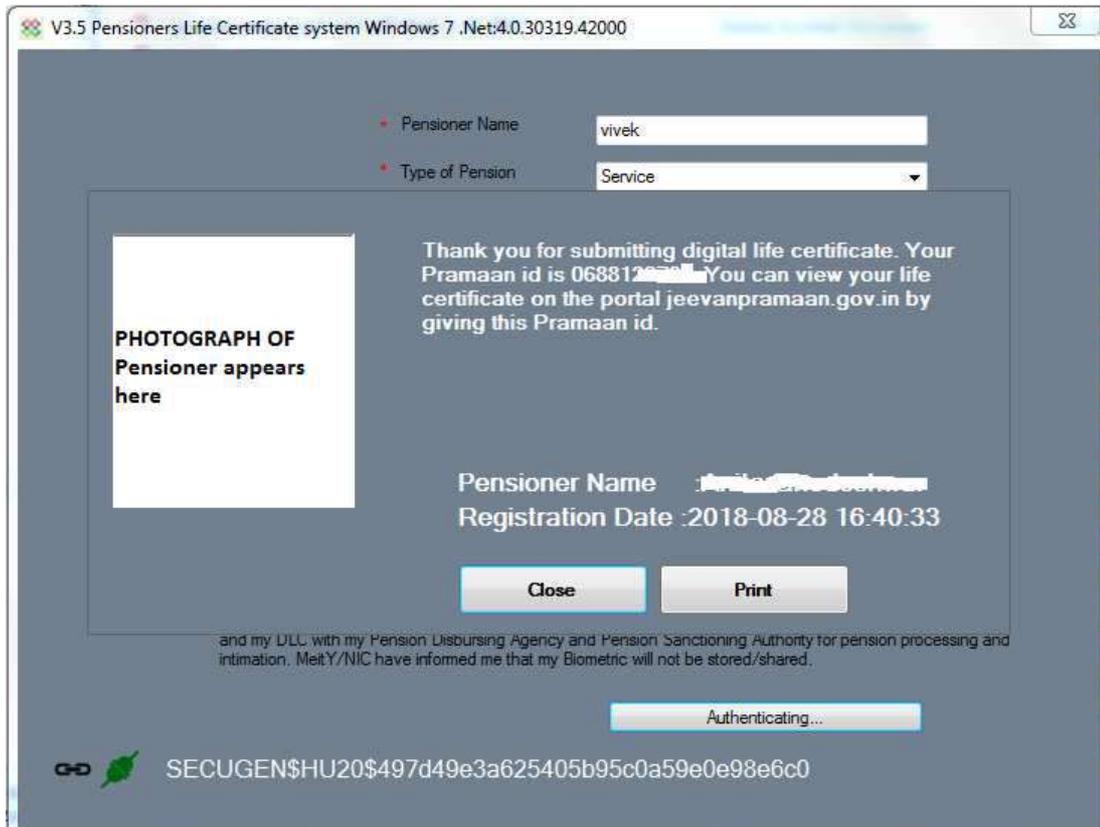
Is Re Married? Yes No

I, the holder of Aadhaar, hereby give my consent to MeitY to use my Aadhaar number, biometric etc for e-KYC with UIDIAI for generation of Digital Life certificate (DLC). I also give my consent for sharing of Aadhaar number and my DLC with my Pension Disbursing Agency and Pension Sanctioning Authority for pension processing and intimation. MeitY/NIC have informed me that my Biometric will not be stored/shared.

Scan Finger

SECUGEN\$HU20\$497d49e3a625405b95c0a59e0e98e6c0

6. Fill in Pensioner's Name, PPO Number, Account No, e-mail. Choose appropriate Pension-type, Sanctioning Authority, Disbursing Agency, Agency from Drop-down list, Select Remarried options, Re-Employed Options.
7. Also Click small grey box, Read the consent before clicking submit
8. Scan Finger/Iris depending on the attached biometric device
9. On successful Authentication the life certificate of the pensioner is displayed as shown below. The life certificate has a unique Pramaan ID, which shall be SMSed to pensioner on the mobile number provided by him/her in step 1. You can also print the generated life certificate by clicking on 'print'. The Pramaan ID can also be used to download the digital life certificate from the portal <https://jeevanpramaan.gov.in/ppouser/login>.



10. This will complete the Authentication and DLC generation process.

6. Installation of RD Service

Prerequisite – Internet Connection is required to communicate with the biometric-device server

1. Download the '*RD service setup and drivers*' and '*user manual*' for your particular biometric device from the link <https://jeevanpramaan.gov.in/app/download>.
2. Install the RD Service as per the installation instructions provided in the installation/user manual
3. Plug in biometric device, 'device ready to use' or 'device inserted' notification shall come up as shown below.



4. In case of issues related to RD service activation, software etc, please contact device manufacturer/provider.

Appendix A – Frequently Asked Questions

1) How to install .Net Framework in the client system?

Follow the below steps to download and install .Net Framework:

1. Open the following url in web browser
<https://www.microsoft.com/en-in/download/details.aspx?id=40779>
2. Download the .Net Framework
3. Double click on the executable to install the .net framework.

If you are facing any issue during installation, search in internet “**how to install or enable .Net framework 3.5 in operating system**”. Replace the word “operating system” with the OS version. For e.g., windows 7 or windows 8

2) What have I to do, when I get “Certificate Issue” as message

1. Download “e_Mudhra.cer” file from “Possible solutions for windows client usage issues” link of Jeevan Pramaan ‘FAQ’ section <https://jeevanpramaan.gov.in/app/faq#coll31>
2. Install certificate and add to Trusted Root Authorities.

3) What have I to do, when I get “Unable to parse Jeevan Pramaan Server response” message

Please try again (or) restart the application.

4) What have I to do, when I get “Unauthorised access” message

1. Please give full permission on ‘Jeevan Pramaan application’ to the user.
2. Remove any kind of restriction from antivirus on Jeevan Pramaan, if present.

5) What needs to be done, when I get ‘Client Not Registered’ message.

This is not a error message, but a informatory message. Please click on **OK** button appearing below the message and proceed with operator authentication.

6) What have I to do, when I get “Failed to create OTP” message

1. Set correct date and time in your system.
2. Jeevan Pramaan application may be restricted by your Firewall (or) proxy (or) Antivirus Software. Therefore remove these restrictions.

7) What should I do, to get RD service working on https protocol?

1. Jeevan Pramaan client application is ready to handle https calls for RD service.
2. User needs to install .Net Framework 4.5 in case of Morpho Biometric Device.

Appendix B : Biometric Devices supported by JeevanPramaan Application (as on 01 Sept 2018)

S. No.	Device Vendor/Manufacturer	Device/ Model Name	Modality (Fingerprint/Iris)
1	M/s Mantra Softech Pvt. Ltd.	MFS100	Fingerprint
2	M/s Access Computech Pvt. Ltd	Startek FM220U	Fingerprint
3	M/s Biomatiques Identification Solutions Pvt. Ltd.	EPI-1000	Iris
4	M/s Precision Biometric India Pvt. Ltd.	i) PB510 ii) CSD200	Fingerprint
5	M/s SecuGen India Pvt. Ltd. i	i) Hamster Pro 20/ HU20	Fingerprint
6	M/s Smart Chip Pvt. Ltd.	i) MSO 1300 E ii) MSO 1300 E2 iii) MSO 1300 E3	Fingerprint
7	M/s Biometric Technology Pvt. Ltd.	i) IriShield TM USB MK2120U ii) IriShield USB BK2121U	Iris
8	TATVIK Biosystems Pvt. Ltd.	TMF20	Fingerprint

In case problems related to client software

Please send email along with error information and screen-shot to jeevanpramaan@gov.in

JEEVAN PRAMAAN FACE APP FOR ANDROID MOBILE PHONES

User-Manual

JEEVAN PRAMAN (LIFE CERTIFICATE) - THROUGH FACE AUTHENTICATION

NOW ENJOY EASE OF LIFE CERTIFICATE SUBMISSION FROM THE COMFORT AND SAFETY OF YOUR HOME USING A SMARTPHONE

Benefits

- Use any Android Smartphone
- No dependence on any external device
- No more visits to the Bank

Requirement

- Android Smartphone (version 8.0 & above) (**un-rooted device**)
- Internet connection
- RAM - 4+ GB
- Storage – 64GB (Minimum 500 MB free storage space)
- Aadhaar number registered with Pension Disbursing Authority (Bank/ Post Office/ others)
- Camera resolution - 5 Mp or more

Process

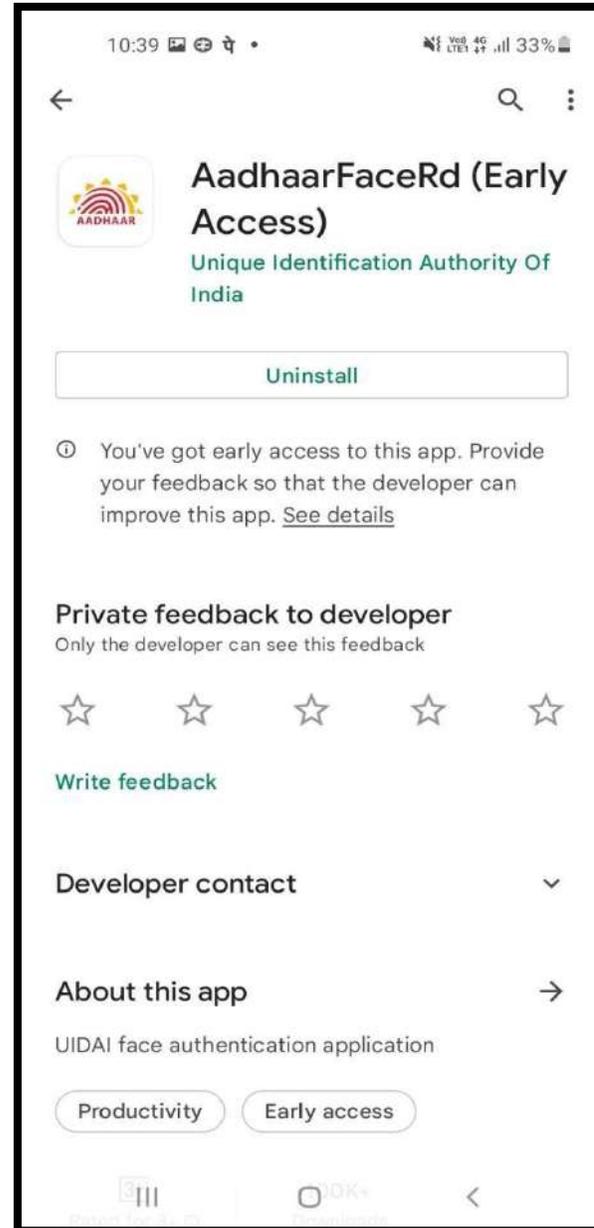
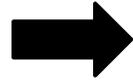
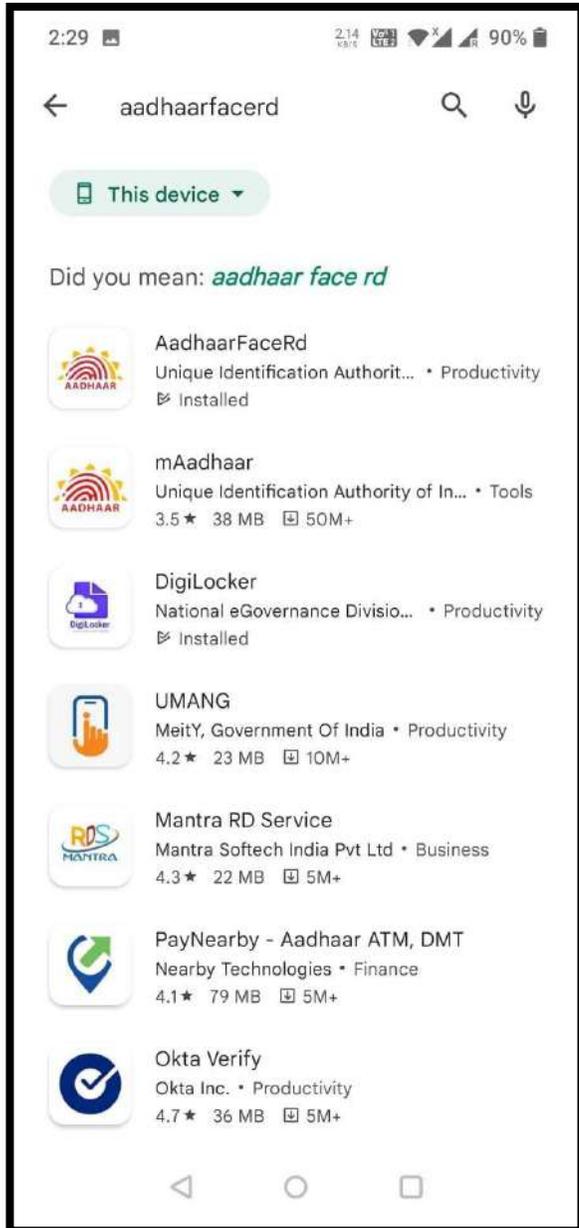
Step-1: Download and Install **AadhaarFaceRd App** from Google Play Store. (Refer to slide number: 3)

Step-2: Download and Install **Jeevan Pramaan Face Application**. (Refer to slide number: 5)

Step-3: **Operator Authentication**: This is a one time process. Pensioner can be the Operator as well. (Refer to slide number: 16)

Step-4: **Pensioner Authentication**: Fill in the pensioner details and Aadhaar based Face Authentication of Pensioner. (Refer to slide number: 23)

Step-1: Download and Install AadhaarFaceRd App from Google Play Store

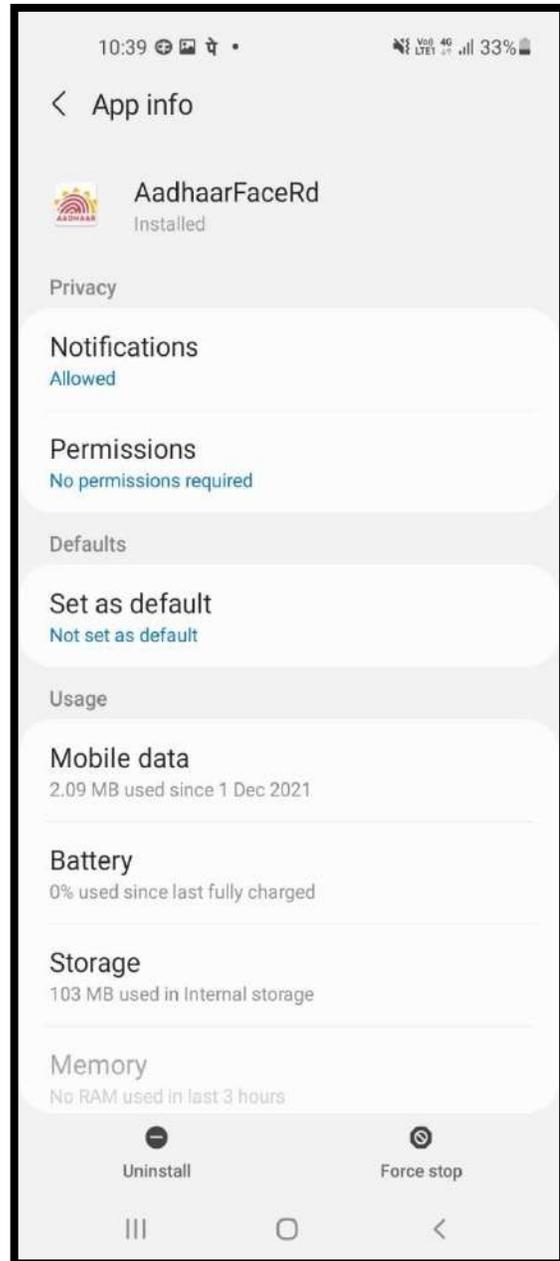


- Open Google Play Store, search for “aadhaarfacerd”.
- Install the AadhaarFaceRd.
- If you face any issue in locating the app in play store kindly refer to slide number: 10



★ This Application is for android users only

Step-1: Download and Install AadhaarFaceRd App from Google Play Store



- The Aadhaar Face RD is not shown like other apps and has no icon.
- The App is visible in Settings → App Info as shown in the image.

Step-2: Download Jeevan Pramaan Application

- ❑ Open the JeevanPramaan website in any web browser. The URL of the website is <https://jeevanpramaan.gov.in>.
- ❑ Click on the *download* button highlighted in green box as shown in the image below



Step-2: Download Jeevan Pramaan Application

- ❑ On this page the requirements for different Jeevan Pramaan applications are listed, check whether your device fulfills the requirements before downloading the application
- ❑ Enter your e-mail , captcha code and then click on “*I Agree to Download*” button.
- ❑ You will receive an OTP in your email account that you have provided

jeevanpramaan.gov.in/package/download

Digital Life Certificate for Pensioners. Skip to main content Search Here

Jeevan Pramaan Home About Get a certificate Locate a Centre Download Guidelines Circular FAQ PDA/PSA Login

Download Application

For Windows and Android Operating System

To start the download please provide your e-mail. The download link will be made available after submitting your e-mail address.

The client software is intended to be used only for Pensioner's life certificate registration. **Usage of the application for any other purpose is prohibited.**

Download Documents

- Client Installation Document 3.5
- RD(Registered Device) Service & Drivers for Windows
- Client Installation Document for Android Face App

1. Jeevan Pramaan client software (Windows/Android) will require a biometric fingerprint/ iris scanner device.
2. Biometric device is not required for Jeevan Pramaan Face App (Android), the app uses the camera of the mobile phone to capture the face.
** In case you require support please contact our help desk at jeevanpramaan[at]gov[dot]in.

System Requirements for windows7/8 (32/64 bit)

1. Microsoft .Net Framework version 4 - Full (or) Higher
2. Microsoft Visual C++ 2010 Re distributable Package for Windows machine.

System Requirements for Android

1. Android 5.0 and above

System Requirements for Face (Android) App

1. Android 7.0 or above (Un-rooted device)
2. RAM - 4+ GB.
3. Minimum 500 MB free storage.
4. Camera Resolution - 5MP or greater.
5. Download Face RD Service from Google Play Store (AadhaarFaceRd)

Enter Email

abcd@gmail.com

49C9E7 Not readable? Change text.

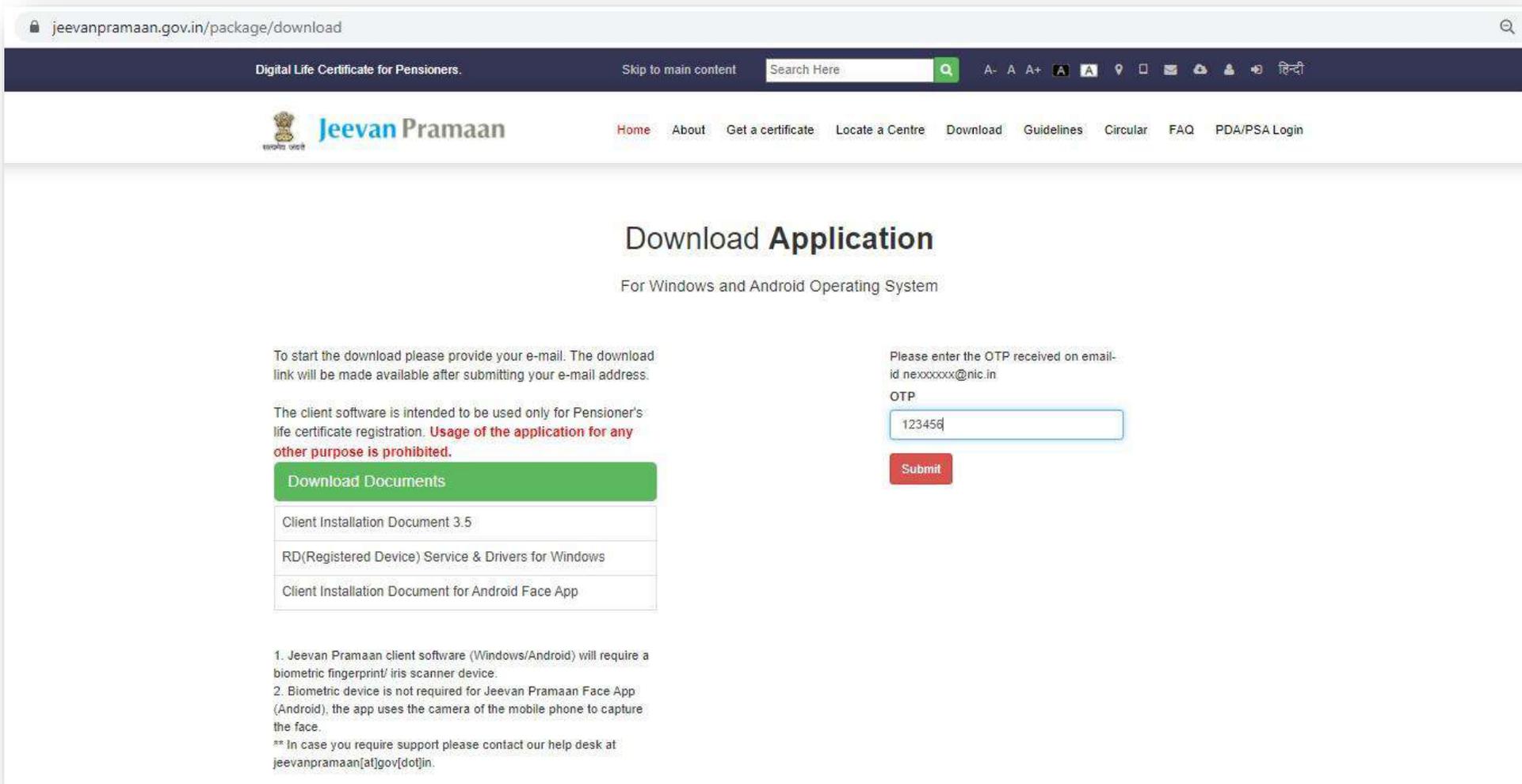
Enter Captcha Code

49C9E7

I Agree to Download

Step-2: Download Jeevan Pramaan Application

- ❑ Enter the OTP received on your e-mail.
- ❑ Click on the “*Submit*” button.



The screenshot shows the Jeevan Pramaan website interface. The browser address bar displays 'jeevanpramaan.gov.in/package/download'. The page header includes the text 'Digital Life Certificate for Pensioners.' and 'Skip to main content'. A search bar is present with the placeholder 'Search Here'. The main navigation menu includes links for Home, About, Get a certificate, Locate a Centre, Download, Guidelines, Circular, FAQ, and PDA/PSA Login. The main heading is 'Download Application' with the sub-heading 'For Windows and Android Operating System'. The page contains two columns of text. The left column explains that the download link will be available after providing an e-mail address and includes a warning that the software is for pensioner registration only. The right column prompts the user to enter an OTP received on their email, with a text input field containing '123456' and a red 'Submit' button. Below the text, there is a green 'Download Documents' button and a list of three download links: 'Client Installation Document 3.5', 'RD(Registered Device) Service & Drivers for Windows', and 'Client Installation Document for Android Face App'. At the bottom, there are two numbered instructions regarding biometric device requirements and a contact information note.

To start the download please provide your e-mail. The download link will be made available after submitting your e-mail address.

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Please enter the OTP received on email-id nxxxxxx@nic.in

OTP

123456

Submit

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Step-2: Download Jeevan Pramaan Application

- ❑ Click on '*Android Mobile Face App Download*'.You will receive a link on your email-id for downloading the application.
- ❑ Click on '*Download For Windows OS*' if you want to download the Jeevan Pramaan application for Windows.
- ❑ Click on '*Mobile App Download*' if you wish to download Mobile App (requires Biometric Device).

The screenshot shows the 'Download Application' page on the Jeevan Pramaan website. The page is titled 'Download Application' and is intended for Windows and Android operating systems. It features a navigation menu with links for Home, About, Get a certificate, Locate a Centre, Download, Guidelines, Circular, FAQ, and PDA/PSA Login. The main content area is divided into two columns. The left column contains a 'Download Documents' section with a list of documents: 'Client Installation Document 3.5', 'RD(Registered Device) Service & Drivers for Windows', and 'Client Installation Document for Android Face App'. The right column contains two sections: 'Download For Windows OS' and 'Mobile App Download'. The 'Mobile App Download' section is further divided into 'Android Mobile Face App Download' and 'Mobile App Download'. A red arrow points to the 'Android Mobile Face App Download' button. The page also includes a search bar, a language selector (Hindi), and a footer with contact information.

https://jeevanpramaan.gov.in/package/download

Digital Life Certificate for Pensioners. Skip to main content Search Here

Jeevan Pramaan Home About Get a certificate Locate a Centre Download Guidelines Circular FAQ PDA/PSA Login

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Download For Windows OS

- Jeevan Pramaan 3.6 Installer
- Client Installation Document 3.5
- RD(Registered Device) Service & Drivers for Windows

Mobile App Download

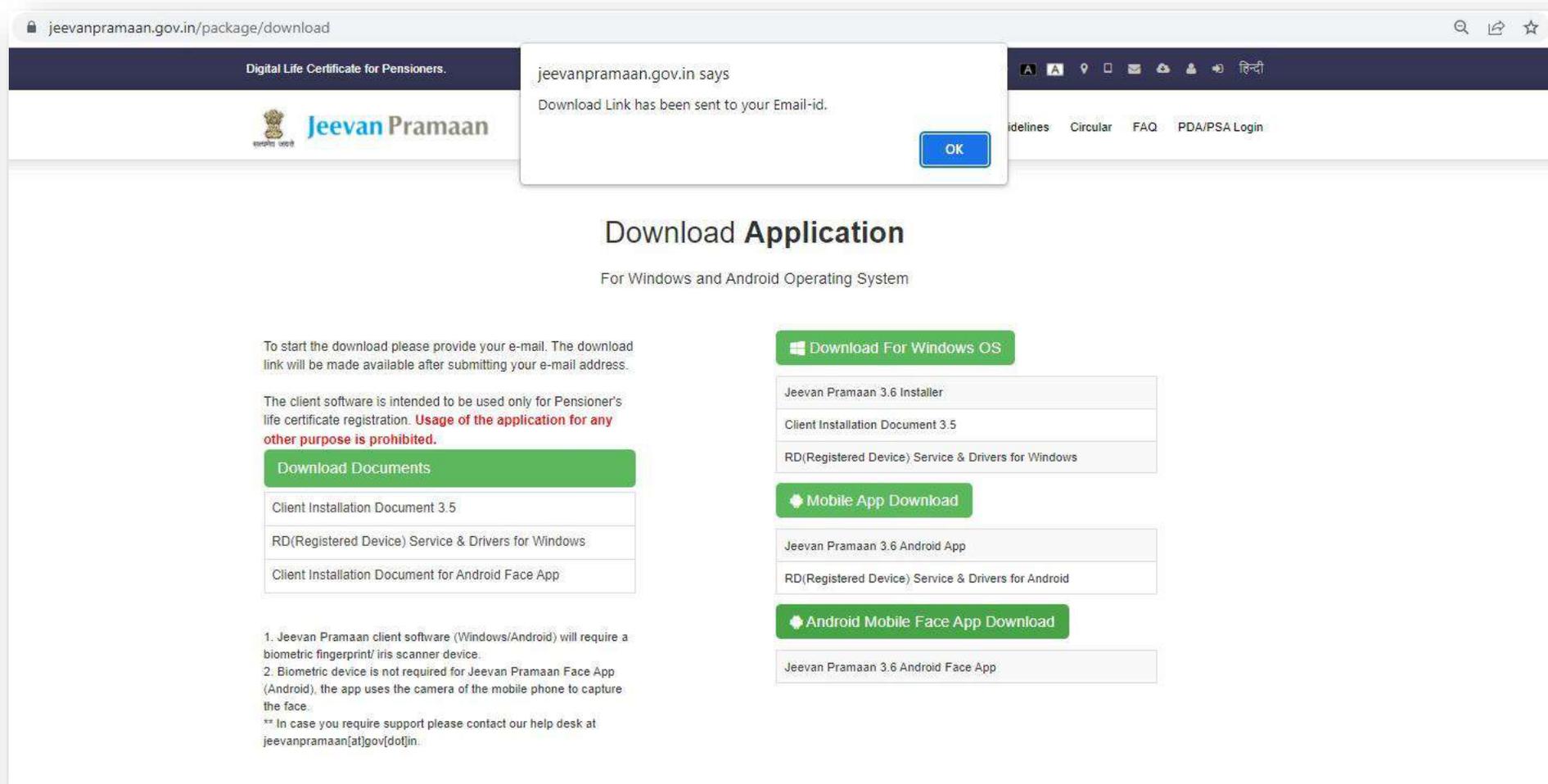
- Jeevan Pramaan 3.6 Android App
- RD(Registered Device) Service & Drivers for Android

Android Mobile Face App Download

- Jeevan Pramaan 3.6 Android Face App

Step-2: Download Jeevan Pramaan Application

- ❑ The link to download the application is sent to your e-mail.
- ❑ Click on “OK” button



jeevanpramaan.gov.in/package/download

Digital Life Certificate for Pensioners.

Jeevan Pramaan

jeevanpramaan.gov.in says
Download Link has been sent to your Email-id.
OK

Download Application

For Windows and Android Operating System

To start the download please provide your e-mail. The download link will be made available after submitting your e-mail address.

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Mobile App Download

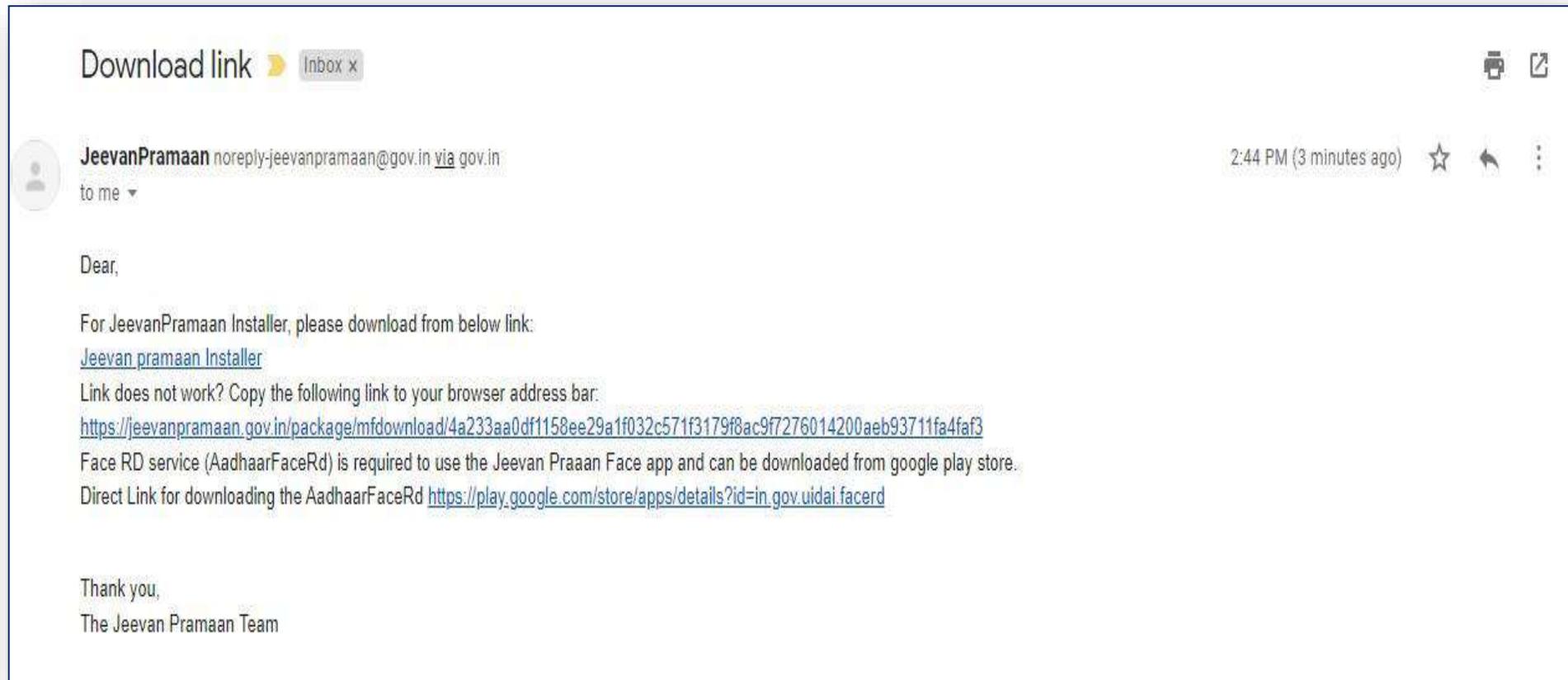
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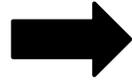
Android Mobile Face App Download

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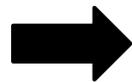
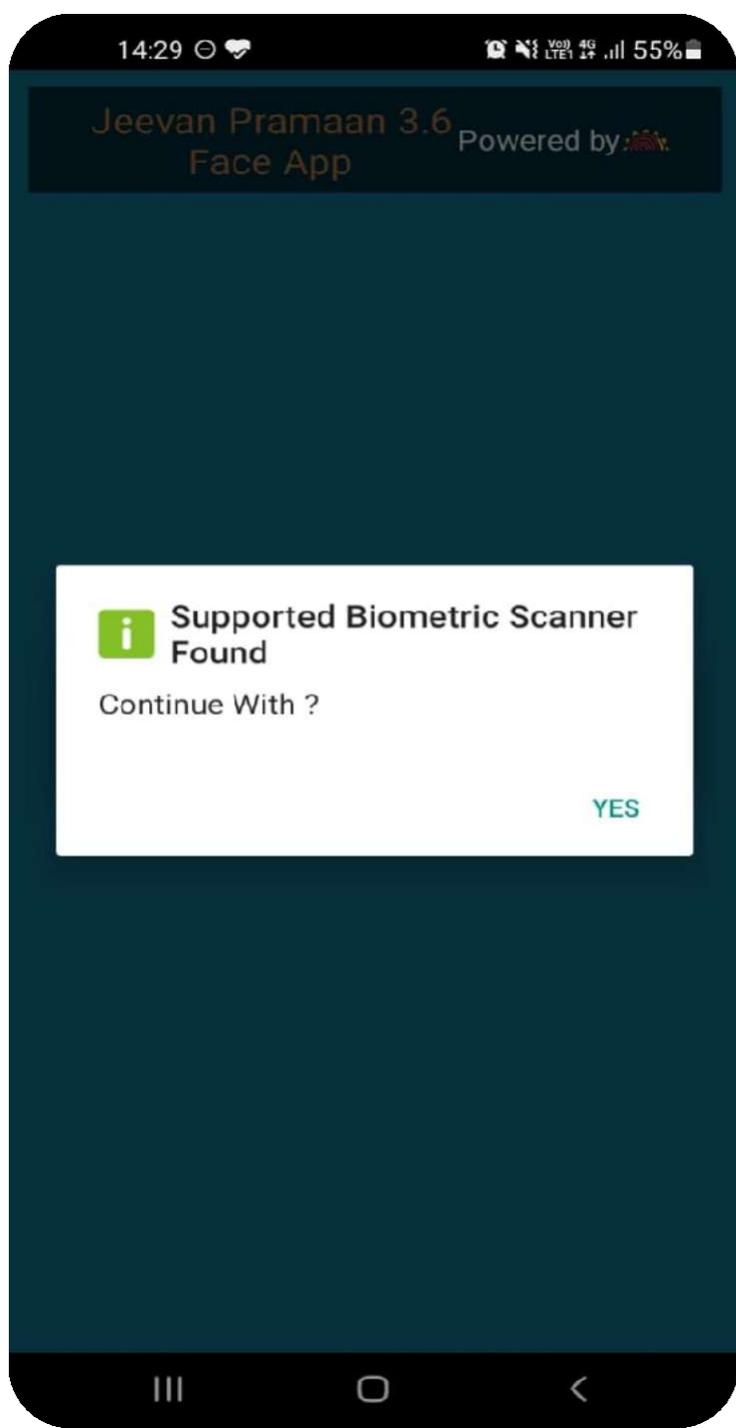
Step-2: Download Jeevan Pramaan Application

- ❑ You will receive the below mail on your e-mail ID. There is a link provided for downloading the application.
- ❑ The link shall work only once. Pl. note if you get 'session token expired' message, the download procedure has to be repeated.
- ❑ In case you are downloading the Jeevan Pramaan Face App then you also need to download UIDAI Aadhaar Face RD Service as mentioned on slide no: 2, the link for which is also sent in the e-mail.

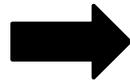
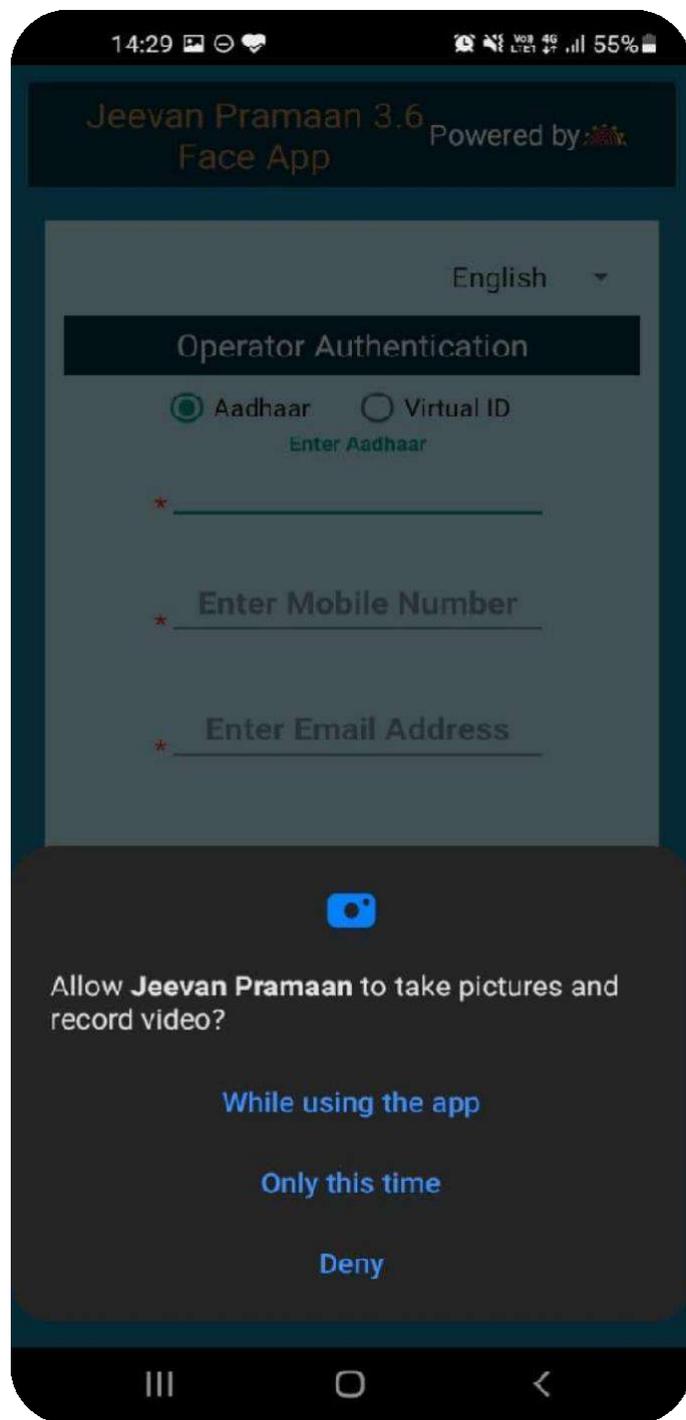




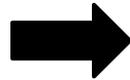
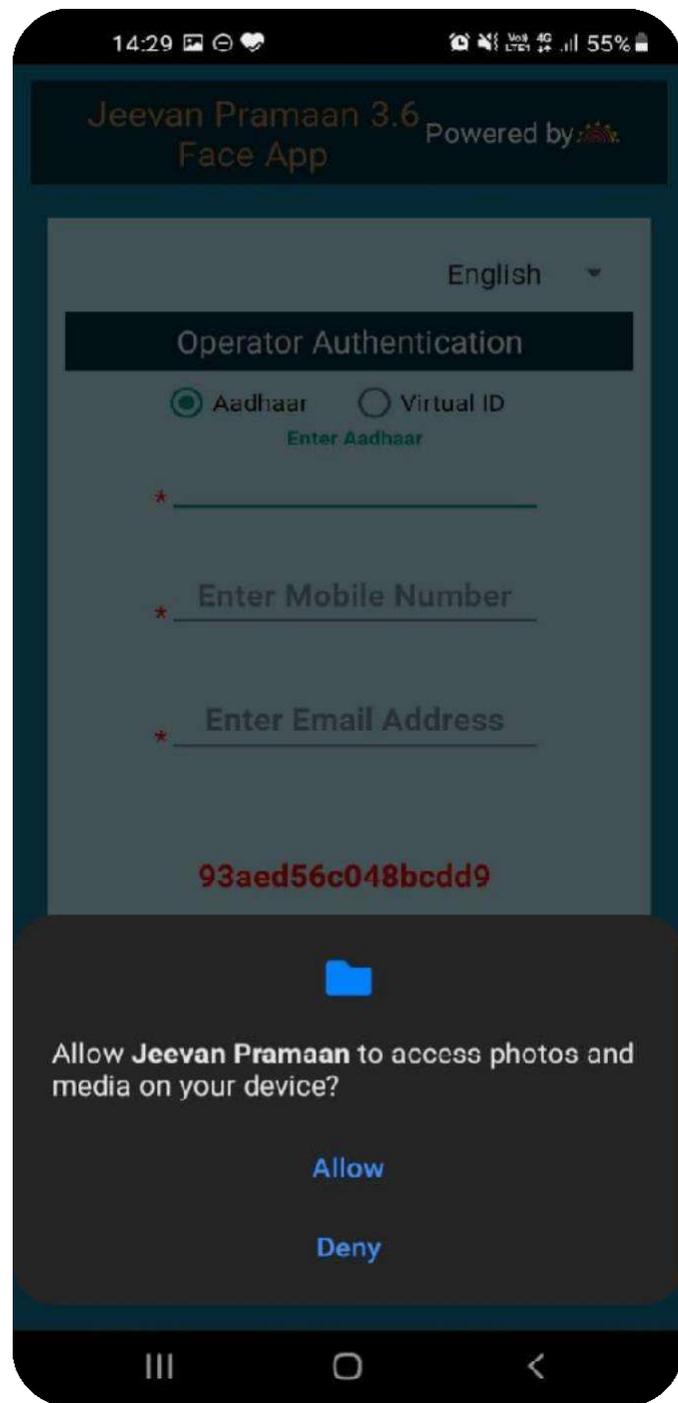
- After you have successfully installed the Jeevan Pramaan Face Application, run the application.
- The screen as shown on the left appears.



Click on *YES* to proceed further.



- ❑ A pop-up will appear asking for permissions.
- ❑ You need to allow the permissions in order to run the application. Click on '*While using the app*' to proceed further.



Next another pop-up will appear asking for more permissions. Click on *Allow*.

Step-3: Operator Authentication (this is a one time process)

14:30 55%

Jeevan Pramaan 3.6 Face App Powered by

English

Operator Authentication

Aadhaar Virtual ID

Enter Aadhaar

* _____

* Enter Mobile Number _____

* Enter Email Address _____

93aed56c048bcdd9

Submit

n Pramaan Client Application i



- Any Person can act as an operator. The pensioner can also act as an operator
- The operator needs to enter his/her Aadhaar number, mobile number and e-mail address and click on *submit*
- The mobile number need not be linked with Aadhaar, you can enter any mobile number but make sure you have it as you will receive an OTP on the mobile and email-id provided

Step-3: Operator Authentication (this is a one time process)

14:30 55%

जीवन प्रमाण 3.6 Powered by फेस ऐप

हिंदी

ऑपरेटर प्रमाणीकरण

आधार वर्चुअल आईडी
आधार नंबर दर्ज करें

* _____

* मोबाइल नंबर दर्ज करें

* ईमेल पता दर्ज करें

93aed56c048bcdd9

जमा करें

an Pramaan Client Application



- The Application is bilingual - you can select English or Hindi from the dropdown at the top right corner (marked in orange box in figure shown on the left side)
- The figure shows how the application looks like in Hindi language

Step-3: Operator Authentication (this is a one time process)

14:30 100% 55%

Jeevan Pramaan 3.6 Face App Powered by

English

Operator Authentication

Aadhaar Virtual ID

Enter Aadhaar

*

Enter Mobile Number

*

Enter Email Address

*

Enter OTP

93aed56c048bcdd9

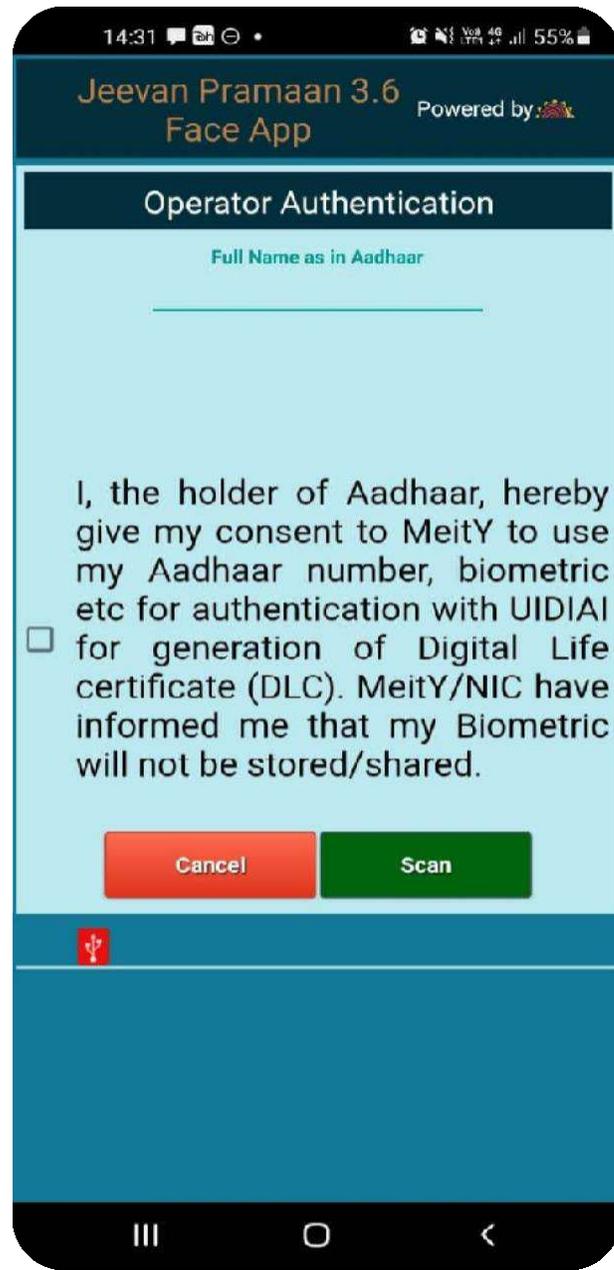
Resend OTP Submit

Jeevan Pramaan Client Application is successful



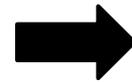
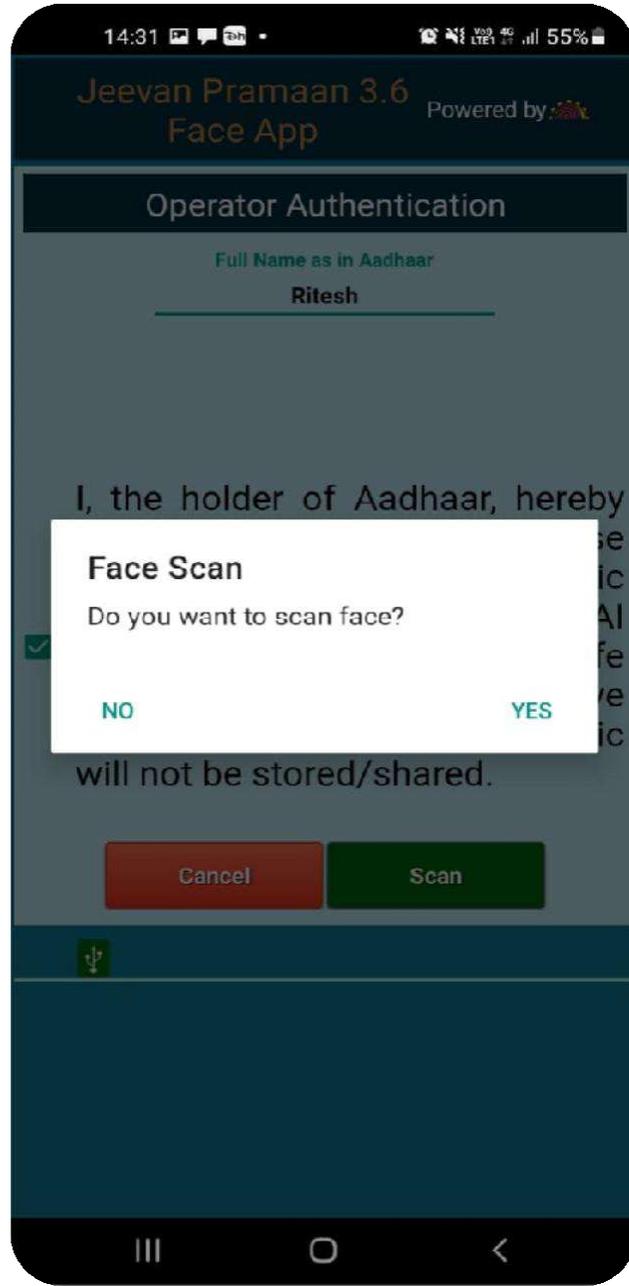
- After the Operator has entered the details, he/she will receive an OTP on entered mobile number as well as email.
 - Enter any one of the OTP received and then click on *Submit* button.
- (In case OTP is not received click on *Resend OTP* button)

Step-3: Operator Authentication (this is a one time process)



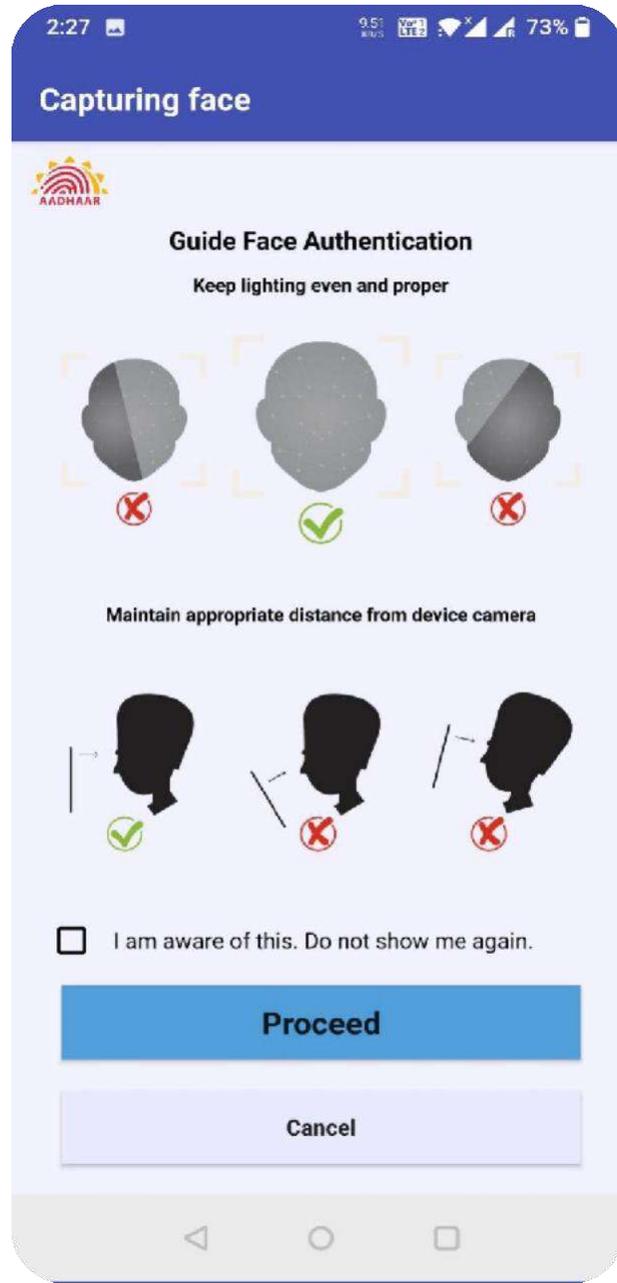
- After successful OTP Validation the screen shown on left will appear.
- The Operator needs to enter name and give consent for authentication by clicking on the checkbox.
- Click on *Scan* button to proceed towards face scan

Step-3: Operator Authentication (this is a one time process)



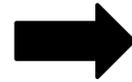
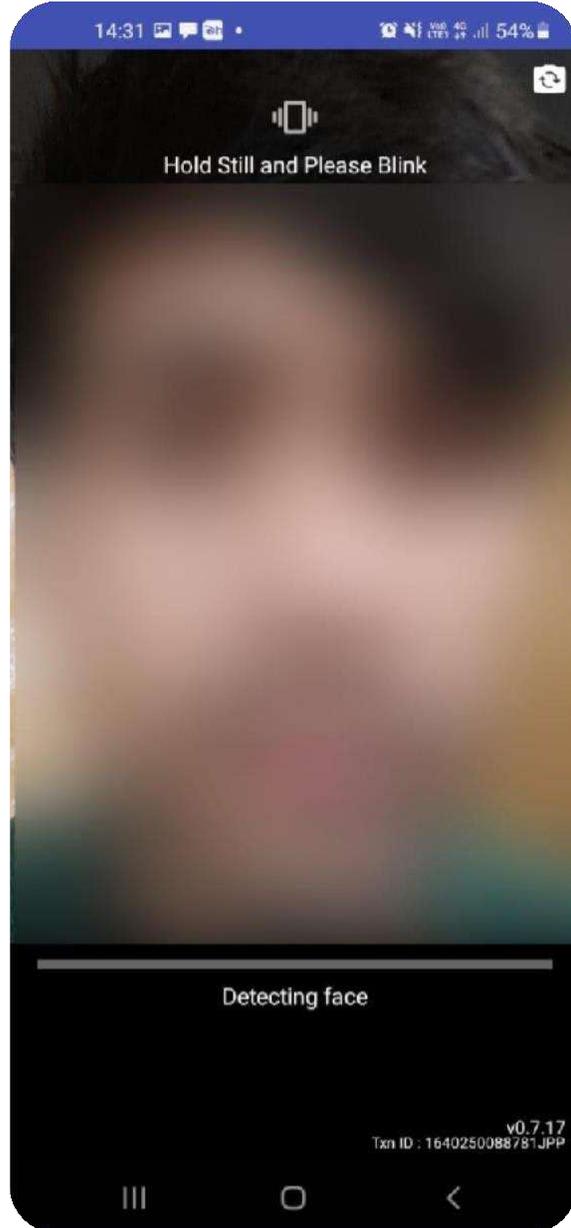
- Next a pop-up appears asking if you want to proceed with face scan.
- Click on **YES** to proceed further.

Step-3: Operator Authentication (this is a one time process)



- The screen shows the instructions for face authentication.
- Read the instructions properly, click on the check box and then click on *Proceed*.

Step-3: Operator Authentication (this is a one time process)



- You can use the front or rear camera to capture the face.
- The screen shows the instructions you need to follow while scanning face like hold still and blink your eyes.
- Follow the instructions that appear on the screen to successfully complete the face authentication process.
- In case of any issue refer to Best Practices for Aadhaar based Face Scan on slide no: 33

Step-3: Operator Authentication (this is a one time process)



- After you have successfully authenticated yourself through face scan, the application restarts itself and a toast is shown "Client Registration Successful" which states that the Operator Registration is successful.

Step-4: Pensioner Authentication

14:31 54%

Jeevan Pramaan 3.6 Face App Powered by

English

Pensioner Authentication

Aadhaar Virtual ID

Enter Aadhaar

* _____

* Enter Mobile Number

Enter Email Address

Submit

Jeevan Pramaan Client Application

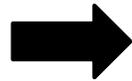
UIDAI.ONLINE.001\$UIDAI.ONLINE\$6a34b4aa24464e3f864a7ac49147afe4



- Next the Pensioner Authentication screen will open. Now whenever you run the application the Pensioner Authentication screen will open.
- The pensioner should enter his/her Aadhaar number and mobile number. The email address is optional.
- Next click on the *submit* button you will receive an OTP on the entered mobile number and email (only if the user has provided email)

Step-4: Pensioner Authentication

The screenshot shows the 'Pensioner Authentication' screen of the Jeevan Pramaan 3.6 Face App. At the top, it says 'Jeevan Pramaan 3.6 Face App Powered by'. Below that, there is a language selector set to 'English'. The main heading is 'Pensioner Authentication'. There are two radio buttons: 'Aadhaar' (selected) and 'Virtual ID'. Below the radio buttons, there are four input fields: 'Enter Aadhaar', 'Enter Mobile Number', 'Enter Email Address', and 'Enter OTP'. At the bottom, there are two buttons: 'Resend OTP' (red) and 'Submit' (green). The footer contains the text 'Jeevan Pramaan Client Application' and a long alphanumeric string: 'UIDAI.ONLINE.001\$UIDAI.ONLINE\$6a34b4aa24464e3f864a7ac49147afe4'.



- Enter the OTP received and click on *submit* button to proceed further.
(If OTP is not received, please click on *Resend OTP*)

Step-4: Pensioner Authentication

14:23 14%
Jeevan Pramaan 3.6
Face App Powered by
Pensioner Authentication

* Full Name as in Aadhaar

*Type of Pension --Select Category--
*Sanctioning Authority --Select Authority--
*Disbursing Agency
*Agency

* PPO Number

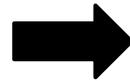
* Account Number(pension)

*Re-Employed YES No
*Re-Marriage YES No

I certify that above declarations are true and accurate.

I understand and agree that any false or misleading information will justify a denial of pension and shall be liable for disciplinary action against me.

Cancel Submit



- After successful OTP Validation the screen shown on left appears. The screen will be either blank or will have prefilled details as shown in the next slide.
- Enter all the details correctly, incorrect information will lead to rejection of Jeevan Pramaan by the Pension Disbursing agency

Step-4: Pensioner Authentication

14:37 4G 66%

Jeevan Pramaan 3.6.0
Face App Powered by

Pensioner Authentication

Choose your PPO No. from here
12345
Add New Pension PPO not in List for yourself

ritesh

*Type of Pension Service

*Sanctioning Authority Defence - PCDA (P)...

*Disbursing Agency DPDO

*Agency RAJOURI

* PPO Number 12345

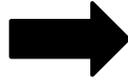
* HO Number 1234567

*Re-Employed YES No

*Re-Marriage YES No

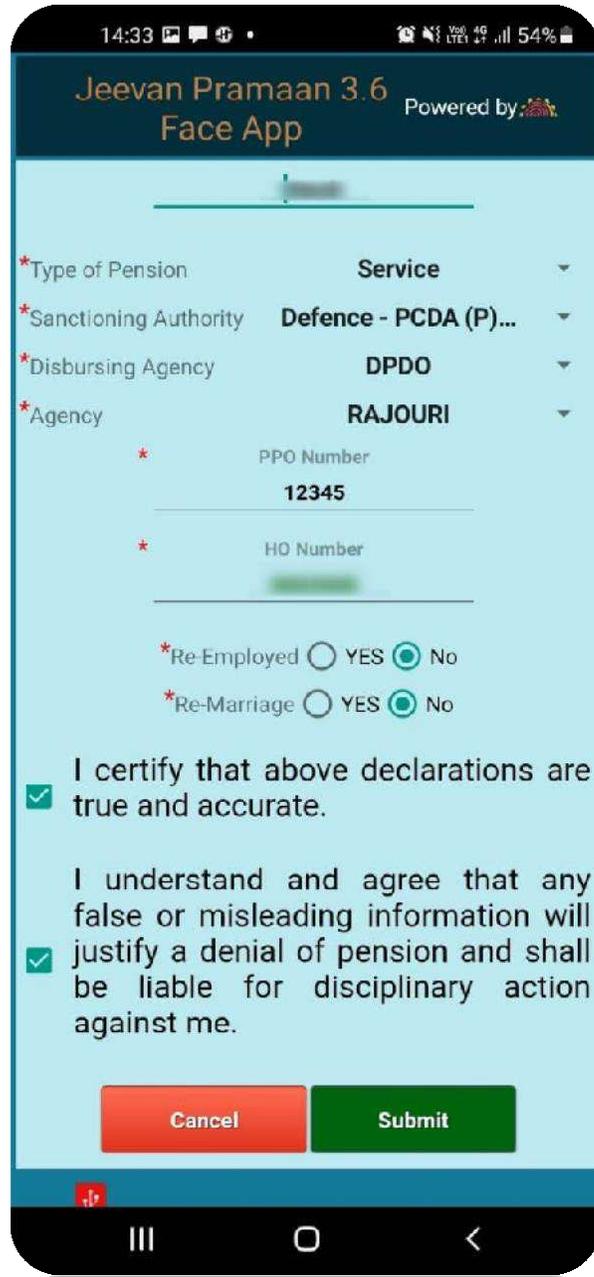
I certify that above declarations are true and accurate.

I understand and agree that any false or misleading information will justify a denial of pension and shall

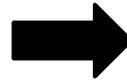


- In case you get the screen with prefilled details, Select the desired PPO No. from the dropdown, or you can select '*Add new pension PPO not in List for yourself*' if your required PPO No. is not appearing in list
- In case user selects a PPO No., he/she can modify all the details except PPO No.
- In case you select '*Add new pension PPO not in List for yourself*' the non-filled pensioner authentication screen is displayed and user is required to fill all details.

Step-4: Pensioner Authentication

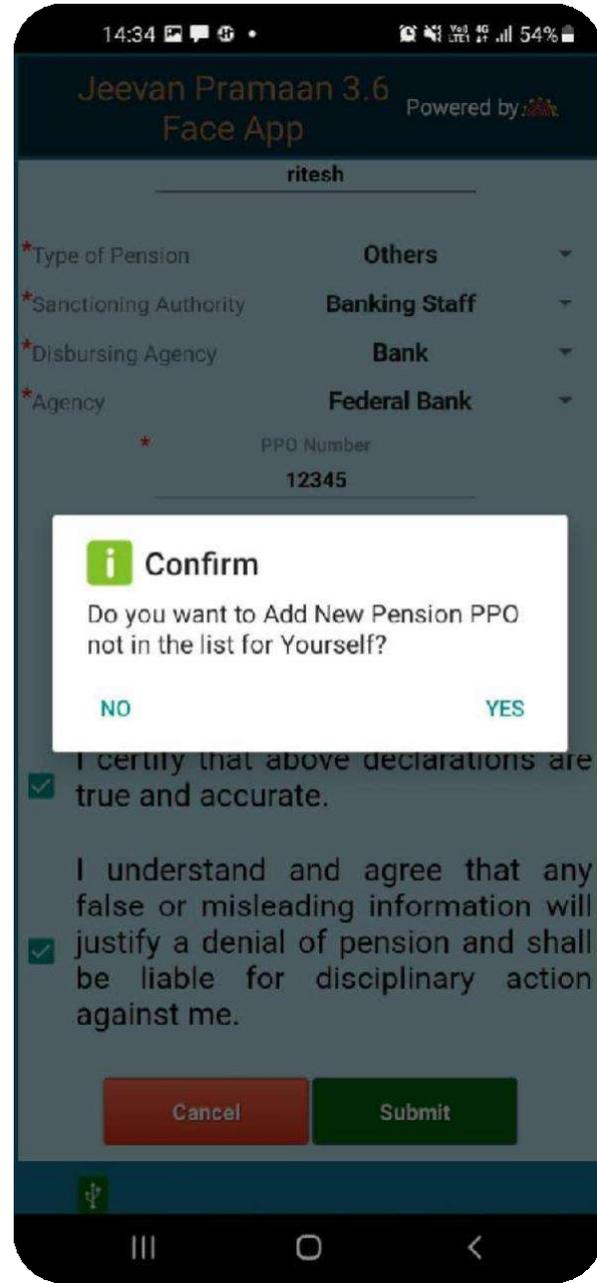


The screenshot shows the 'Jeevan Pramaan 3.6 Face App' interface. At the top, it says 'Powered by' with a logo. Below that, there are several dropdown menus for selection: '*Type of Pension' set to 'Service', '*Sanctioning Authority' set to 'Defence - PCDA (P)...', '*Disbursing Agency' set to 'DPDO', and '*Agency' set to 'RAJOURI'. There are two text input fields: 'PPO Number' with the value '12345' and 'HO Number' with a blurred value. Below these are two radio button options: '*Re-Employed' with 'YES' and 'No' (selected), and '*Re-Marriage' with 'YES' and 'No' (selected). At the bottom, there are two checkboxes: the first is checked and followed by the text 'I certify that above declarations are true and accurate.', and the second is also checked and followed by 'I understand and agree that any false or misleading information will justify a denial of pension and shall be liable for disciplinary action against me.' At the very bottom, there are two buttons: a red 'Cancel' button and a green 'Submit' button.



- After entering all the details tick both the *checkboxes* stating that the information entered is accurate.
- click on *Submit* button to proceed further.

Step-4: Pensioner Authentication



The screenshot shows the 'Jeevan Pramaan 3.6 Face App' interface. At the top, it says 'Powered by' with a logo. Below that, the name 'ritesh' is displayed. The form contains the following fields:

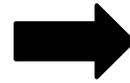
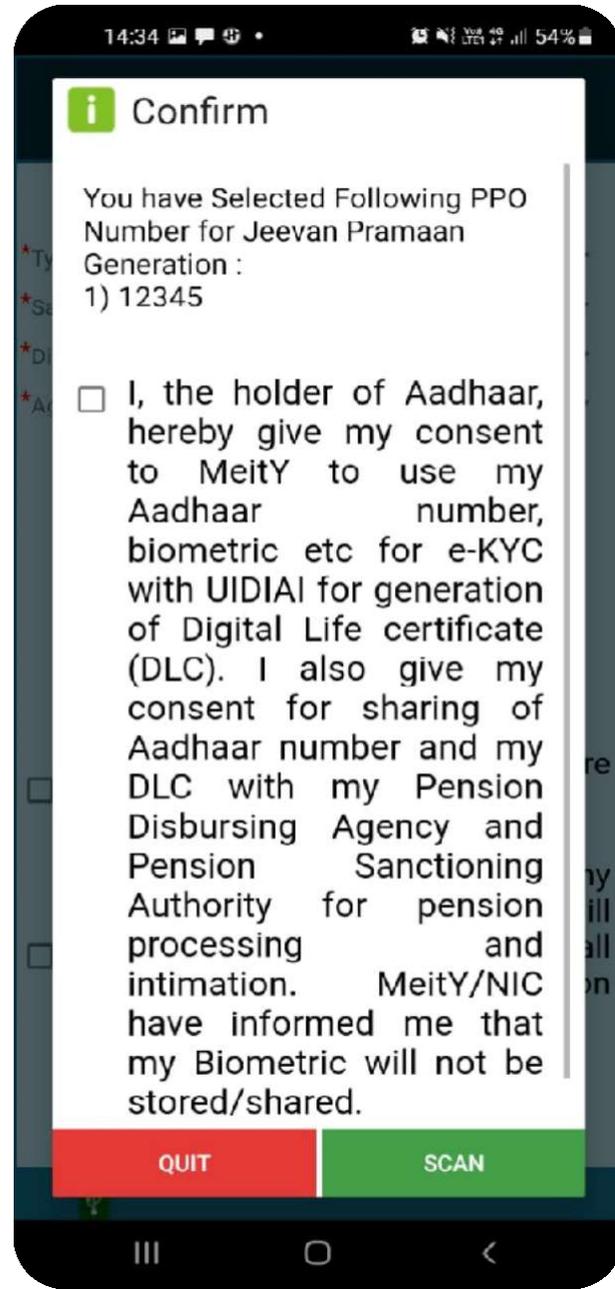
- *Type of Pension: Others
- *Sanctioning Authority: Banking Staff
- *Disbursing Agency: Bank
- *Agency: Federal Bank
- * PPO Number: 12345

A white confirmation pop-up is overlaid on the form. It has a green information icon and the title 'Confirm'. The text inside the pop-up reads: 'Do you want to Add New Pension PPO not in the list for Yourself?'. There are two buttons at the bottom of the pop-up: 'NO' and 'YES'. Below the pop-up, there are two checkboxes with text: 'I certify that above declarations are true and accurate.' and 'I understand and agree that any false or misleading information will justify a denial of pension and shall be liable for disciplinary action against me.' At the bottom of the app, there are two buttons: 'Cancel' and 'Submit'.



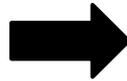
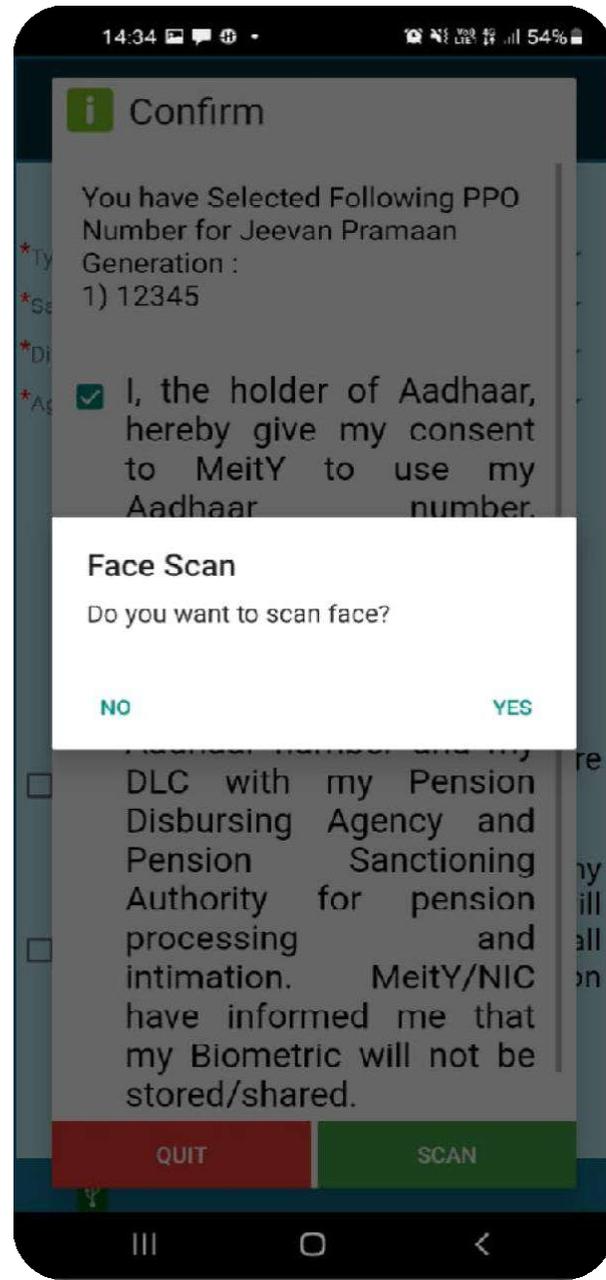
- After you click on Submit button a pop-up will appear as show in figure on the left.
- The pop-up asks the pensioner whether he/she wants to add another PPO number/Pension apart from the one which has already been entered .
- In case user clicks on YES the user will be taken to the pensioner details screen (as shown on previous page) and the pensioner is required to fill all the details regarding the PPO number that he/she wants to add.

Step-4: Pensioner Authentication



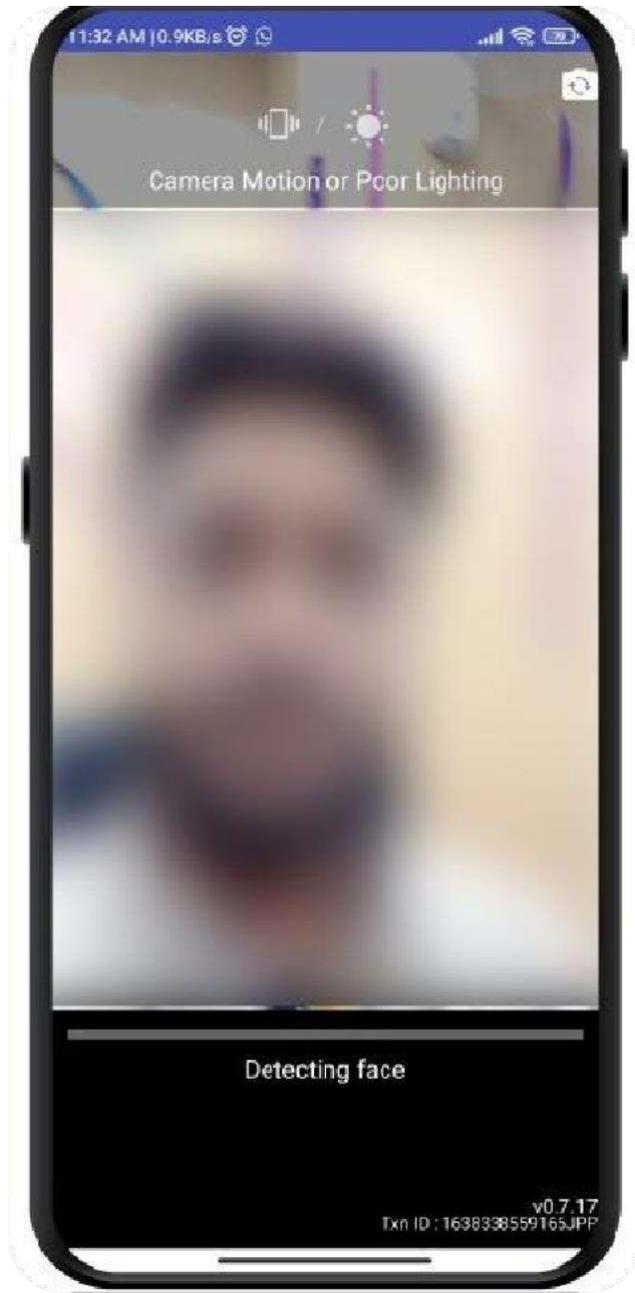
- The screen shows all the PPO numbers selected by the pensioner for DLC (Digital Life Certificate)/Jeevan Pramaan generation.
- The pensioner needs to tick the *checkbox* in order to give consent.
- Click on *SCAN* button to proceed further.

Step-4: Pensioner Authentication



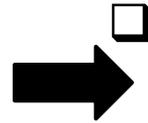
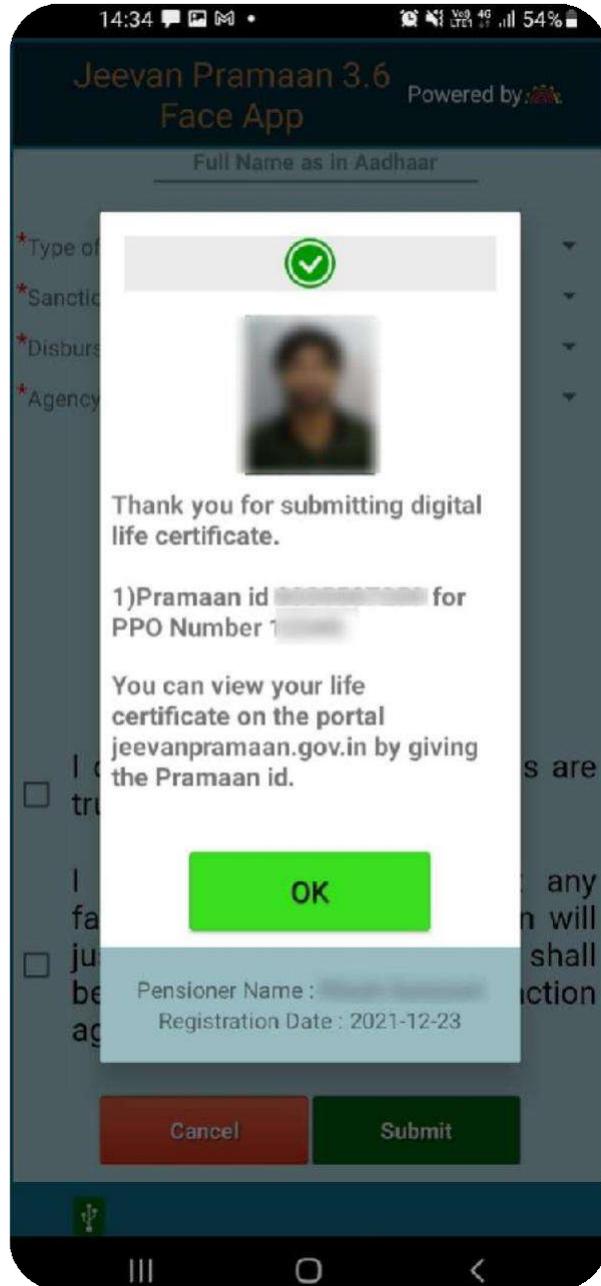
- Next, a pop-up appears asking if the pensioner wants to proceed towards Face scan
- Click on **YES** to proceed further.

Step-4: Pensioner Authentication



- The screen shows the instructions you need to follow while scanning face. It shows if the lighting is poor or if camera is moving and not stable etc.
- It will show hold still and blink your eyes when the lighting is right and the camera is stable.
- Follow the instructions shown on the screen to successfully complete the face authentication process.
- In case of any issue refer to Best Practices for Aadhaar based Face Scan on slide no: 33

Step-4: Pensioner Authentication



- Once face authentication is successful, the DLC i.e Jeevan Pramaan is successfully generated and appears on the screen as shown.
- The screen shows the Pramaan-id for each PPO number.
- The pensioner shall also receive a SMS on the mobile number provided during pensioner-authentication, the SMS contains the Pramaan-id and the link from which the DLC can be downloaded.

Best Practices for Aadhaar based Face Scan

For proper results ensure:

1. **Position:** For capturing facial image, it is advisable that adjust the camera at the right distance or in the right posture.
2. Frontal pose needs to be captured i.e. no head rotation or tilt. The Pensioner should be instructed to be seated properly with their back upright and their face towards the camera.
3. It is strongly recommended that the face should be captured with neutral (non-smiling) expression, teeth closed, and both eyes open and looking into the camera.
4. **Illumination:** Poor illumination has a high impact on the performance of face recognition. Proper and equally distributed lighting mechanism should be used such that there are no shadows over the face, no shadows in eye sockets, No light exactly above the ,can cause shadows. Light should be diffused and placed in front of the Pensioner so that there are no shadows under the eye.
5. **Eye Glasses:** If the person normally wears glasses, it is recommended that the photograph be taken with glasses. However, the glasses should be clear and transparent. Dark glasses /tinted glasses should be taken off before taking the photograph.

Some of the actionable feedbacks in software are:

1. No face Found
2. Enrollee too far
3. Pose (Look Straight)
4. Insufficient lighting
5. Very low face confidence
6. Non-uniform lighting (of face in output image)
7. Incorrect background (in output image)
8. Insufficient lighting (bad grey values in face area of output image)